

## Monterey Travel Information

We look forward to seeing you in Monterey!

Please read the following information carefully in order to best prepare for the conference.

### GUEST SERVICES

If you have any questions, please contact PRO\*ACT Guest Services between the hours of 9:00am and 5:00pm (CST), Monday through Friday at:

Phone: (847) 381-1800

E-mail: [Guestservices@proacttravels.com](mailto:Guestservices@proacttravels.com)

### TRANSPORTATION

#### [Air Transportation](#)

All conference attendees are responsible for their own air to and from Monterey, CA. PRO\*ACT has partnered with Delta and United Airlines to provide our attendees discounts. Please refer to the following information when making your reservations:

[United Airlines:](#) Discount: 2%-10% off select published fares to Monterey (MRY), San Francisco (SFO) and San Jose (SJC)

Z Code – ZNGW

Agreement Code - 620276

Valid travel dates: October 6 – October 15, 2023

For reservations call 800-426-1122 and provide the Z Code and Agreement Code or go to [www.united.com](http://www.united.com), select Book Travel then Advanced Search and enter both the Z Code and Agreement code (without a space) in the Promotions and Certificates Box. Please note: There may be a reservation service charge for tickets reserved with United Airlines by phone or at the United Airlines ticket counter.

[Delta Airlines:](#) Discount: 2%-10% off select published fares to Monterey (MRY), San Francisco (SFO), Oakland (OAK) and San Jose (SJC)

Meeting ID – NM2QF

Valid travel dates: October 4 - October 17, 2023

For reservations call 800-328-1111 and provide the Meeting ID number or go to [www.delta.com](http://www.delta.com), select Book a Trip then Advanced Search and enter the Meeting ID in the box provided. Please note: There may be a reservation service charge for tickets reserved with Delta Airlines by phone or at the Delta Airlines ticket counter.

#### [Airport Check-in](#)

We recommend you arrive at the airport at least 90 minutes prior to your flight departure time. You must check-in a minimum of 45 minutes prior to departure and must be at the gate a minimum of 30 minutes prior to departure. Your luggage may not be accepted for check-in or you may be denied boarding if you do not comply with these requirements.

## [Ground Transportation](#)

All conference attendees are responsible for ground transportation to and from the hotel.

The hotel does provide complimentary shuttle service to/from the Monterey Regional airport. Call +1 831 372 1234 to request airport shuttle service. After placing the call, the shuttle will pick you up curbside at arrivals. For departures, the shuttle departs from the hotel lobby hourly, at quarter past the hour, advanced reservations required. Open hours are from 7:15 a.m.– 11 p.m. daily.

Transfer time is approximately:

- From Monterey Regional Airport to the hotel 10 minutes (1.5 miles)
- From San Jose Airport to the hotel 1 hours 20 minutes (72 miles)
- From San Francisco Airport to the hotel 2 hours (101 miles)

Below are other options and estimates:

- Monterey - Uber is approximately \$16 - \$20
- San Jose - Uber is approximately \$100 - \$150
- San Francisco - Uber is approximately \$150 - \$220

## **ACCOMMODATIONS**

### **Hyatt Regency Monterey Hotel and Spa on Del Monte Golf Course**

1 Old Golf Course Road  
Monterey, CA 93940  
831-372-1234

Check-in time: 4:00pm

Check-out time: 12:00pm

## [Arriving at the Hotel](#)

If your guest room is not available for check-in when you arrive, please leave your luggage at the Bell Desk to hold until your room is ready.

## [Hotel Information](#)

Nestled in the Monterey pines on 22 secluded acres and minutes from the scenic wonders of the Central Coast, Hyatt Regency Monterey Hotel & Spa on Del Monte Golf Course inspires wonder and discovery. Indulge in unique experiences at this California resort hotel, featuring a full-service spa, two outdoor pools, delicious on-site restaurants and a state-of-art fitness complex.

## [Hotel Room](#)

Group room rate Monday -Thursday (check-out) is \$259 per night plus taxes and fees (approximate total is \$316 per night). When making hotel room reservation you will be asked to supply a credit card but you will NOT be charged at that time.

You will be directed to a group reservation link during the event registration process. If for some reason you need to cancel after you have made your room reservation, it must be cancelled 48 hours (2 days) prior to your arrival date by 11:59 PST.

### [Internet Access at the Hotel](#)

Standard wireless internet is included in the guestroom rate.

### [Personal Expenses](#)

The hotel maintains a separate account for your personal expenses such as laundry, purchases at the gift shops, room service, mini-bar charges, etc. Upon check-in, you are required to establish your incidental account and settle your personal account directly with the hotel upon checking out. They accept MasterCard, VISA, American Express. Because the hotel may put a hold of several hundred dollars on your card, we recommend that you use a credit card, not a check/debit card, for your incidental charges.

### [Hotel Parking Rates](#)

Hyatt Regency Moneerey does offer valet and self parking, both are available for \$20 a day. The hotel also has 12 electric vehicle charging stations that are both universal and Tesla compatible. These stations are complimentary and are on a first come basis with a 4 hour maximum charging time.

## **GENERAL INFORMATION**

### [PRO\\*ACT Registration Desk](#)

The Registration Desk will be located in the Ballroom foyer. The desk is available to you throughout the conference to assist with any questions. After you have checked into the hotel, please stop by the Registration Desk to pick up your name badge and welcome material.

### [Registration Desk Hours](#)

Monday, April 14	3:00pm – 4:30pm
Tuesday, April 15	7:00am – 5:00pm
Wednesday, April 16	7:00am – 3:00pm

**[Time Zone:](#)** Monterey is on Pacific Standard Time. So when it is 9:00am in Monterey, it is:  
10:00am Mountain Standard Time in Denver  
11:00am Central Standard Time in Chicago  
12:00pm Eastern Standard Time in New York

### [Climate](#)

Monterey is very comfortable in April. Average high temperature is around 62 degrees, with an average low of 48 degrees. You can review weather reports at: visit [www.weather.com](http://www.weather.com)

## **ATTIRE**

All meetings and meals are business casual. Collared or polo shirt and slacks for men; casual dress, blouse and skirt or slacks for women. Please remember that meeting rooms can be chilly, so you may want to bring a sweater or jacket.

Evening Attire - based on your dinner plans.

## RESTAURANT INFORMATION

### Onsite options include:

- Sea Root
- Central Coast Provisions
- Bench Kraft
- Del Monte Bar & Grill

Reservations/Dining Options Off Property: [www.opentable.com](http://www.opentable.com)

### MONTEREY/CARMEL Restaruant Options

- Montrio Bistro - <https://www.montrio.com>
- Cibo Restaurant - <https://www.cibo.com/>
- Sardine Factory - <https://www.sardinefactory.com/>
- Bubba Gump Shrimp Co. - <https://bubbagump.com/>
- Crepes of Brittany - <https://www.crepesofbrittany.com/>
- Fishwife – Pacific Grove - <https://fishwife.com/>
- Schooners Monterey - <https://schoonersmonterey.com/>
- Grasing's - <https://www.grasings.com/>
- Catch - <https://catchcarmel.com/>
- Steakcraft - <https://steakcraft.com/>
- Mission Bistro - <https://www.carmelmissionbistro.com/>
- Old Fisherman's Grotto - <https://oldfishermansgrotto.com/>
- Passion Fish- <https://passionfish.net/>
- Tarpys Roadhouse - <https://www.tarpys.com/>
- The Whaling Station Steak House - <https://www.thewhalingstation.com/>

## NAME BADGE

As a courtesy to fellow attendees and to identify yourself as a PRO\*ACT conference attendee, please wear your name badge to all conference functions.

## ITINERARY NOTES

Schedules are subject to change. We appreciate your understanding if changes become necessary.

We look forward to seeing you!